

Privacy Policy

1. General Provisions

1.1. Subject of the Policy

This Privacy Policy (hereinafter referred to as the "Policy") defines the procedure for collecting, processing, storing, using, and protecting the personal data of users (hereinafter referred to as "User" or "You") by the B2BWALLET cryptocurrency wallet (hereinafter referred to as the "Service").

1.2. Acceptance of the Policy

By using the Service, you unconditionally accept the terms of this Policy. If you do not agree with its provisions, you must refrain from using the Service.

1.3. Changes to the Policy

The Service Administration reserves the right to unilaterally make changes to this Policy. Changes take effect upon their publication on the Service's website.

1.4. User Obligations

Users are required to familiarize themselves with the text of the Policy before using the Service. If the User disagrees with the terms, they must refrain from using the Service.

1.5. Responsibility of the Administration

The Service Administration is responsible for complying with personal data protection laws when processing User information.

1.6. Data Confidentiality

The Service Administration guarantees the confidentiality of the User's personal data and will not disclose it to third parties without the User's consent, except as required by law.

1.7. Purpose of Data Processing

The processing of User personal data is carried out solely for the purposes necessary to provide the Service, ensure security, and maintain the stable operation of the Service.

1.8. Consent to Data Processing

By using the Service, you unconditionally consent to the processing of your personal data in accordance with the terms of this Policy.

2. Automatically Collected Information

When you visit our Service, you provide two main types of information:

- 1) Personal data that you voluntarily disclose or are collected individually;
- 2) Automatically collected information during your use of the site. The collected data is processed to provide high-quality services to Users and inform them about Service offers, in compliance with applicable legal requirements.

2.1. Personal Data During Registration and Use

The Service may collect personal data such as the User's full name, email address, contact phone number, and other information voluntarily provided by the User. All collected personal data is used exclusively to fulfill obligations to you and to improve the quality of services related to the use of our Service.

2.2. Transaction Data

The Service also collects information about all transactions, including but not limited to details of cryptocurrencies, amounts, transaction times, and other relevant information. This data is necessary to process User financial transactions and ensure security and compliance with legal requirements.

2.3. Technical Data Related to Service Operation

The Service may collect technical information, including IP addresses, the type of web browser you use, operating system, and device information. This includes details about the computer or mobile device you use to access the Service, such as its model, geolocation, operating system version, browser version, and other unique device identifiers. This information is important to ensure the proper operation of our Service and improve the user experience.

2.4. Behavioral Data

We may also track actions you take within the Service. This includes the pages you visit, features you use, and other interactions with the Service. Behavioral data helps us analyze platform performance and identify opportunities for improvement, as well as provide a more convenient and secure interface for Users. All collected data is used to ensure the functionality of the Service, enhance its security, meet User requests, and comply with applicable legal requirements.

3. Use of Collected Data

Collected personal data is used solely for the purposes necessary to ensure the functionality and security of the Service, as well as to provide Users with quality services and information in compliance with the law.

3.1. Providing Services

Collected data is used to deliver and continuously improve the Service, process transactions, and provide technical support to Users.

3.2. Ensuring Security

Collected data is used to ensure the security of the Service, prevent fraud, and protect against unauthorized access to information.

3.3. Analytical Activities

Collected data may be used for analyzing Service performance and future improvements. The data helps us study User behavior and preferences, allowing us to optimize functionality and enhance the User experience.

3.4. Communication and Marketing

User contact information may be used to communicate on matters related to the use of the Service. The Service may also use it to send informational and marketing messages with the User's consent.

3.5. Providing Information

The Service may use collected data to provide Users with information about news, products, services, events, and other materials that we believe may be of interest.

3.6. Compliance with Contractual Obligations

Collected data is used to ensure compliance with the terms of the User Agreement and other contracts entered into with the User or third parties.

3.7. Fulfilling Requests

Collected data is used to provide the User with the requested information, products, or services.

3.8. Compliance with Laws

Collected data may be used to meet legal or regulatory requirements, including, but not limited to, those requested by law enforcement authorities.

3.9. Legal Compliance

Collected data may be used for any other purposes or reasons for which the information was collected, provided it complies with applicable laws and privacy principles.

4. Data Disclosure

In certain situations, the Service may share your data with third parties, adhering to principles of legality, good faith, and necessity.

4.1. Third-Party Service Providers

The Service may disclose your personal data to third-party service providers that assist in providing and supporting the Service. Such providers may include companies offering data processing, hosting, analytics, marketing

services, etc. When selecting third parties, the Service ensures their compliance with established personal data protection standards, including signing confidentiality agreements and processing personal data in accordance with applicable laws.

4.2. Legal Requirements

The Service may disclose your personal data when required by law, including in response to law enforcement requests or court orders. In such cases, the Service will act in compliance with established legal regulations and ensure adherence to information disclosure requirements.

4.3. Protection of Rights and Property

The Service may disclose your personal data to protect our rights, property, or safety, as well as the rights, property, and safety of others. In these cases, data disclosure will be carried out in accordance with applicable laws and confidentiality principles.

4.4. Other Cases of Disclosure

The Service may disclose your personal data in the following cases:

- 1) If the Service believes your actions violate the terms of the User Agreement, other agreements or policies, or to protect our legitimate interests, rights, property, and safety, or the safety of others.
- 2) With third parties, where aggregated data is disclosed that cannot reasonably be used to identify you.

4.5. User Consent

The Service may disclose your personal data with your consent or upon your instruction.

4.6. Notification of Data Disclosure

In the above-listed cases of information disclosure, the User will be notified by the Administration of our Service.

5. Storage and Protection of Personal Data

5.1. Data Retention Period

The Service retains your personal data only for the period necessary to fulfill the purposes specified in this Privacy Policy or as required by applicable laws of the Russian Federation.

5.2. Data Storage Location

The information collected by the Service may be stored or processed on computers and servers located in any country or region where we operate within the framework of the Service's Policy, provided that the data protection laws in these jurisdictions are complied with.

5.3. Purpose of Data Retention

The Service will retain your personal data only for the period necessary for the purposes aligned with the Service's goals and in compliance with applicable laws, including to meet any legal, accounting, or reporting obligations or to resolve disputes.

5.4. Data Protection Measures

The Service takes reasonable administrative, technical, physical, and electronic measures designed to protect your personal information from unauthorized access or disclosure. These measures include, but are not limited to:

- **Data Encryption:** The Service uses encryption software to secure your personal information and stores it in encrypted form to prevent unauthorized access from outside our network.
- **Access Restrictions:** Access to personal data is limited to authorized employees and service providers who need this access to perform their duties.
- **Access Control:** The Service has implemented access control systems to limit the possibility of unauthorized access to data.
- **Security Monitoring:** The Service regularly monitors the security system for potential vulnerabilities and threats and takes necessary measures to address them.

5.5. User Responsibility

Despite taking all necessary security measures, the Service cannot guarantee the absolute protection of your data. There is always a risk of unauthorized access to data on the Internet. The Service is not responsible for the data you send or receive from us using the Internet, or for unauthorized access or use of this information. The Service cannot guarantee that your personal information will be fully protected from loss, misuse, unauthorized access, or alteration. By accepting and agreeing to this policy, you are responsible for your actions in protecting your data and actions related to it.

6. Your Rights Under Applicable Law

6.1. Right to Access, Modify, and Delete Data

You have the right to access your personal data stored by the Service, including obtaining information on the purposes of processing, sources of collection, retention periods, and other significant conditions of its processing. You also have the right to correct inaccurate or incomplete personal data and to delete it in cases provided by law.

6.2. Right to Opt-Out of Marketing Materials

You have the right to opt out of receiving marketing and promotional materials from us by following the instructions provided in them or by contacting us directly through available communication channels.

6.3. Additional Rights

In addition to the rights listed above, you may exercise other rights provided by law, including:

- 1) Right to Restrict Data Processing: You may request restrictions on the processing of your personal data in cases provided by law.
- 2) Right to Data Portability: You have the right to receive your personal data in a structured, commonly used format and transfer it to another operator.

7. Links to Third-Party Resources

7.1. Responsibility for Third-Party Resources

Our Service may contain links to third-party websites and resources over which we have no rights or obligations, and these resources have their own rights and obligations. We are not responsible for the privacy policies or content of these third-party resources or for any consequences related to their use.

7.2. Recommendation

The Service recommends that you carefully review the privacy policy and terms of use of any third-party website or resource before providing them with your personal information.

8. Processing of Minor's Data

8.1. Prohibition on Collecting Data from Minors

The Service does not collect or process data from persons under eighteen years of age (hereinafter referred to as "Minors") and denies the provision of services to such individuals. The Service recognizes the importance of protecting the privacy of Minors and strives to comply with applicable laws and regulations regarding child protection online.

8.2. Measures to Prevent the Processing of Minor's Data

If the Service becomes aware that a User who has provided personal information is a Minor, the Service will take the following actions:

- Account Closure: The Service will request the User to close their account and cease using the Service.
- Data Deletion: The Service will make every effort to delete the Minor's personal information from our system as soon as possible.

8.3. Responsibility for Providing Incorrect Data

Parents or guardians of Minors are responsible for ensuring that Minors do not provide personal information without their consent. In the event of providing incorrect age information, the User will be held responsible for any consequences resulting from such actions.

9. Contact Information

9.1. If you have any questions regarding this Policy, please contact us at the email address: support@b2bwallet.io.